



## **Return & Refund Policy**

Thanks for shopping at Pinpointers.

If you are not entirely satisfied with your purchase, we're here to help.

### **Returns**

You have 10 calendar days to return an item from the date you received it.

To be eligible for a return, your item must be unused and in the same condition that you received it.

Your item must be in the original packaging.

Your item needs to have the receipt or proof of purchase.

### **Refunds**

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your credit/debit card (or original method of payment).

You will receive the credit within a certain amount of days, depending on your card issuer's policies.

### **Shipping**

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.

You are responsible for insuring your purchased items against loss or damage during transit. Refunds will not be issued for any damaged or lost items.

If you receive a refund, the cost of return shipping will be deducted from your refund.

### **Returning Your Item(s)**

Please make sure you return your items to the address specified in the 'Contact Us' section of our website.



### **Contacting Us About Your Refund**

If you have any questions on how to return your item to us, please email us at [support@pinpointers.com](mailto:support@pinpointers.com) and include the order number or invoice number for your purchase.